

No. A/00006/CAO/DIR (E&A)/2018

MINISTRY OF DEFENCE

(Office of JS & CAO)

OFFICE ORDER

Sub : **Monitoring of Grievances; Processing of cases
by Admin Division of CAO's Office**

1. A number of steps have been taken to streamline the working of Admin Division of the CAO's office which includes fixation of maximum number of working days for processing each type of cases. This has been promulgated vide Office Order No. A/88296/Policy Corr/CAO/A-2(B) dt 31 Jul 2018 which is available on the CAO's website caomod.nic.in under Column What's New.

2. In order to strengthen the system further, all concerned are requested to forward their grievances / suggestions relating to Admin Division of CAO's office directly to the undersigned through my e-mail namely dir.eacao-mod@nic.in The cases will be monitored personally.


(SK Pandey)
Director (E&A)
07 Sep 2018

All AFHQ employees through
All Branches/Dtes of Army HQ & ISOs
(Admin / Coord Sections)
All Employees Association

Copy to :-

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|--------------------------|---|---------------------------------|
| 1. Sr. PPS to JS & CAO | } | for info |
| 2. PS/PA to Directors | | |
| 3. All Dy CAOs/ SAOs/AOs | | |
| 4. Notice Board | | |
| 5. CAO/EDP | : | for uploading on CAO's website. |